



Problem Solving & Decision Making

A Managerial Skills Module

1 Day, 9am – 5pm

The importance

Managers must not only look for ways of resolving difficulties, but must constantly think about change and how to develop new products and services

Statistics show that many of us make decisions based on convenience, precedence or simple habit. Therefore, equipping ourselves with problem solving techniques both logical and creative are essential for effective corporate survival.

Course contents

- The difference between logical, vertical thinking and creative/lateral thinking
- 6 steps to solving logical problems
- Barriers to creative thinking
- “Silly question: — An application of managing project
- The decision making process
- An Introduction to mind msping
- How to think Creatively?
- Creativity vs Innovation

Benefits

At the end of this workshop, participants would be able to know how to apply logical and creative problem solving techniques when facing work problems and improve their decision-making skills.

RV's teaching methodology

This program is essentially participative and practical. Emphasis on learning through experience, both from structured exercises and group discussions lead the way to effective understanding.

Who should attend?

This program can be tailored to meet the different requirements of the level of seniority in an organisation...from team members to senior management.

Rewards

Certificates of participation will be issued to all those who have attended the entire session and participated actively in the program.

~ Developing People and Business Internationally ~